

### Firshill crossing complete









### Burngreave keeps going in the snow





go to the

## Burngreave

### **Burngreave faces cuts**



challenge cuts



#### Pitsmoor stole secret millionaire's heart









### Festival for everyone





### Tesco prepares to open on Spital Hill



#### International confectioners arrive in Fir Vale

CASHVIR CROWN BAKERIES & SWEETS

# **Burngreave Messenger Limited Annual report 2011**

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Photos by: Lydia Flanagan, Delroy Galloway, Smaira Sadique, Sarah Cooper, Lisa Swift, Jamie Marriott,

### **Keeping going**

It's been a tough year, but the Messenger is still here!

We have secured Big Lottery funding which will fund us in part for the next 3 years starting in October 2011.

We also have the backing of the Tudor Trust, who were able to continue our funding for a further 2 years, with a smaller grant than the previous 3 years. It was a great boost that the Tudor Trust had confidence in us to continue their support.

We have also survived because of huge amounts of volunteer time, the continued support of local groups and businesses who advertise with us, and the generous donations of local residents.

Despite the financial pressures we have achieved a great deal in the last 12 months. A review of how we met our charitable aims through the production of the Messenger is on pages 4 and 5. Highlights of the report include:

- 86 Organisations supported
- 26 Businesses supported

decision making.

- 94 individuals contributing to the Messenger
- 51% increase in visits to the Messenger website

35 regular distributers, mainly young people, doing a great job

Over the next 3 years we will be focusing on meeting the outcomes in the Big Lottery application, through the production of the Messenger newspaper and website, which are to:

Help residents be more active in the community

Help residents build their skills through volunteering

Help residents feel part of their community

Support groups of residents to be involved in local







### **Editorial and production**

## Increasing awareness of services and opportunities

In each issue we promoted services and opportunites available to residents. We had features and adverts about:

86 different organisations and projects

26 local businesses

This year there was a focus on:

**Health issues:** Features on cancer awareness, weight management, choosing the right services, mental health and wellbeing were sponsored by the Healthier Communities Programme.

**Tesco jobs:** Through the pages of the Messenger, the website and local networks we worked hard to make sure everyone was aware of the job process for Tesco.

Activities for Young People: Working with youth providers in the Burngreave Youth Network, and with the help of Messenger volunteers, we put together a comprehensive summer activities listing. We also featured half term activities.

### Increasing involvement in local groups and activities

There are lots of local people active in the community, and we have aimed to support their work through features about local groups and activities.

**Events:** We promoted events throughout the year particularly in the summer, and at Christmas holidays for local residents to get involved in.

**Fundraising**: Local residents worked together last December to raise money to help victims of the floods in Pakistan. We also supported other fundraising efforts for local children.

**Tenants and Residents Associations:** We tried to include information about local TARAs activities in every issue.



## **Increasing confidence and pride in Burngreave**

We celebrated the achievements of individuals and organisations - it's not hard to show that Burngreave is a great place to live, and that great people live here.

**Local schools**: Our local schools are definitely something to be proud of. With the help of extended schools workers we were able to highlight the hard work of children and staff.

**Positive people**: interviews and features highlighted the individual achievements of young people, youth workers, adult learners business owners, community workers and campaigners.

Local history: the heritgate of our area and the memories of long term residents were recorded by Firs Hill Local History Group, and the Messenger's Local History Class. The class is currently working on a book about 19th century Pitsmoor. Documenting the struggles, achievements and lives from the past helps us understand the importance of the area in Sheffield's history.

### **Involving residents in the Messenger**

We have maintained a broad range of volunteers throughout the year, with residents of different backgrounds, ages and abilities joining and continuing to contribute to the production of the Messenger newspaper and website.

Help from other groups: There were 94 different contributors in the last 12 months. With less funding we were not able to do as much work to engage local residents. However,

local organisations have supported us with contributions, and in many cases supported their own volunteers and young people to make contributions to the Messenger.

**Supporting volunteers:** we continued to provide one-to-one support so residents could get involved in the website and editorial activities. We used our volunteer pack, which includes guidance sheets to help volunteers get started with their writing. We helped new volunteers prepare questions for interviews, and accompanied them on their first few assignments.

## Supporting residents to address problems and issues

We supported campaigns by residents on a number of important issues, many of them connected to cuts in services:

Cuts to Young People's services: We were active in supporting a campaign about EMA and youth services. Young people presented a petition to the Council, which saved Study Support from a severe funding cut.

**Saving important jobs:** We supported a campaign by young people to save youth worker Imran Ali, which was successful. Streetworx youth workers, however, were lost.

Action for ESOL: Another campaign we were actively involved in alongside learners, tutors and other local organistions, this resulted in a U-turn by central government on fees.

Leave to remain: We supported two local campaigns for local residents who were threatened with deportation after many years as part of the Burngreave community.

**Fighting eviction**: We supported a local residents to fight eviction, alongside the Law Centre, after her Jack Russell was labelled a dangerous dog.

**Missing Door**: We supported a Bressingham resident in getting a new door, 12 months after it was promised by Sheffield Homes, who had failed to replace it.

**Highlighting issues**: sometimes the Messenger highlights issues residents may not be aware of,

but can support people to address. This year's issues included poor park improvements, removal of resources in Page Hall, and a lack of investment in Ellesmere Green.



## Increasing understanding in the community

Throughout the year we have developed stories that reflect the different backgrounds, cultures and beliefs of people living in the area. Features such as these increase understanding of different parts of the Burngreave community; this is supported by the findings of our evaluation in June 2010.

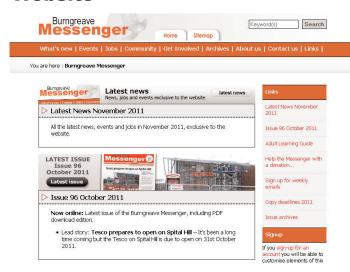
**Faith**: we have highlighted interfaith work in the area, as well as reporting on residents' celebrations of religious festivals, including Christmas and Diwali.

**Gender**: There have been many articles about women gaining a strong voice in the community. Equally positive male role models have also featured.

**Ethnicity:** The Messenger aims to reflect the many different communities in our area. We rely on connections with individuals and groups, to achieve good representation of the whole community and this is always open to review and improvement.

Age: The Messenger has reflected the many positive contributions and achievements of local young people. Equally we aim to include content that reflects the concerns and interests of older residents.

### Website



The website has successfully continued to deliver the online issue and additional news. The site continues to be successfully supported by a team of volunteers, with training and support given on an ad-hoc basis to new volunteers who are interested in contributing to the website.

### **Editorial team and volunteers**

The majority of the printed issue is added to the website by a small group of committed volunteers. Two days in the week that the Messenger is at the printers are drop-in sessions for volunteers to come to our office and add the current issue to the site. Other volunteers choose to work from home. These have been effective, and the website is increasingly getting completed in advance of the deadline.

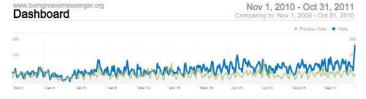
#### **Users**

We currently have a total of 246 subscribers to the website who can receive email updates and add comments to the website. 46 of those have 'editor access' at various levels

### Website visitor statistics (Nov10 - Oct11)

Website popularity has increased on the previous year, with 33,222 total visits in this last year compared to 22,060 in the previous, with 25,230 'Absolute Unique Visitors' compared to 15,950 in the previous year.

The most popular parts of the site have been the jobs section, issue archives, what's new section and the community groups section.



### **Extra Content**

We continue to get additional content for the website between issues. This is distributed via a Web Editorial email list for volunteers to add to the site and has mainly worked successfully. Weekly sessions were also run to allow volunteers access to the office and support, though these ended when staff hours were reduced. Following being awarded a lottery grant, we have recently been able to begin these again.

In the last year, 107 extra articles not appearing in the printed issue have been added to the site.

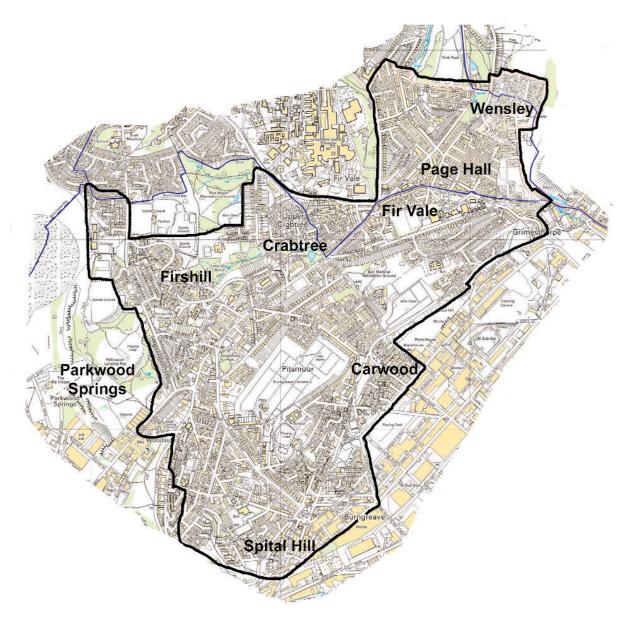
### Other websites

The Messenger has been fortunate enough to continue the contract to maintain and update the online version of the North East Community Assembly area Adult Learning



Guide each term, and in this last year has also set up a news/blog site which members of the learning network can contribute to. The Messenger will continue to update the website into this next year, which like the Messenger's site also involves our web volunteers in adding content.

We also continue to provide the BCAF and Green City Action websites, and we still keep the BNDfC website live.



### **Distribution**

Distribution of the Messenger has been maintained at 9,500 throughout the year. 9,000 copies of the paper are delivered door-to-door to the Burngreave, Fir Vale and Wensley areas. 500 copies are delivered for public display to schools, doctors' surgeries, pharmacies, residential homes, clinics, libraries, youth clubs etc.

We are very fortunate to have an excellent, reliable team of distributors. We monitor our distribution on a regular basis and very few problems have been reported back to us over the year. On the odd occasion when people report difficulties with delivery we post out a copy of the Messenger.

### **Recruitment and retention**

We have 35 regular distributors. Most of these are young people to whom we are able to offer the opportunity of paid work. For younger

distributors (13 and under), distribution has to be undertaken with parents.

We also pay young people to collate leaflets into the magazine. The collations provide a way to offer paid work to young people without the level of responsibility that a paper round entails. We have 14 regular collators and a small waiting list for collation.

### The role of volunteers

Volunteers are involved throughout the distribution process, from counting and packing boxes with Messengers for delivery, transporting boxes to distributors, dropping copies of the Messenger off at public places and undertaking phone monitoring to ensure that deliveries have been completed.

As with all other aspects of producing the Messenger, the input and involvement of volunteers is crucial to the success of the magazine.

### Finance, advertising and additional projects

2010/11 was the third year of Tudor Trust support and we additionally secured £10,000 from Sheffield City Council (Lifelong Learning & Skills) for a discrete 6-month project promoting adult learning in Burngreave. But we were unable to obtain any more grants for producing the Messenger, and once again we had to rely on our reserves to cover the year-end deficit of £3307, bringing the unrestricted reserve down to £5361 (2010: £8668).

Income for the year was £70,927 (2010: £73,393), including an increasing number of donations from Messenger readers. Expenditure in 2010/11 was £74,234 including £10,000 spent on the Promoting Learning project (total expenditure 2009/10: £82,184).

Core costs that were not funded by grants amounted to £32,253 (2010: £33,856), of which £29,321 (2010: £25,065) was covered by advertising and other revenue.

The resulting deficit was despite the Messenger making further cuts to the salary budget during the year. Our financial priorities for the future are:

To seek and diversify funding for the production and distribution of the Messenger and for the maintenance of a community website

To retain existing community-friendly ways of generating income to supplement that funding – mainly through advertising and sponsorship

To restore and maintain reserve levels to at least 10% of annual running costs.

### **Advertising**

Advertising is an important part of the Messenger's funding, making up about a quarter of our income. Organisations, businesses and city-wide agencies continue to recognise the effectiveness of including their information and services on the Messenger's pages.

We have seen an increase in the amount of pages sold, selling just over 44 (44 <sup>3</sup>/<sub>4</sub>!) pages, compared to 32 in the last year.

We have however seen a decrease in income from advertising of about £2000 compared to the previous 12 months. This is due to a

significant decrease in advertising from statutory organisations in the city.

We still get advertising from smaller local organisations and services, this has slightly increased. And we continue to be well supported by local businesses, with several regularly using the Messenger to promote their services. Demand for back page colour space has increased, and we are looking into ways we can reform the pages to accommodate these requests.



### **Promoting Learning and Skills**

Between October 2010 and March 2011 the Messenger managed the 'Promoting Skills & Learning' project funded by a grant of £10,000 from the Community Assembly. Its aims were:

To promote use of the North East adult learning website (www.ne-adultlearning.org.uk) amongst residents and relevant organisations.

To conduct a survey of adult learners to establish how residents currently find out about courses, so helping providers and host organisations to more effectively target promotional material.

To investigate the feasibility of establishing a central contact point for Skills for Life/ESOL learners, tutors, providers and host organisations.

The project was successfully completed on time. Copies of project reports submitted to the Community Assembly can be obtained via the Messenger.

### **Appendix A - Volunteers and Contributors**

Abdelmalik Djaroud Frankie Curry N. Khan

Abtisam Mohammed Gaby Spinks Neill Schofield

Ahmed Mohamed Gaynor Carr Nicholaus Hall

Aliya Shafiq Gladys Newbolt Nirmal Fernando

Andy Stockton Gordon Shaw Noel

Angela Barrows Hannah Wittram Rashida Hassanali

Ann Creasey Imran Ali Refat Mahmood

Anwar Suliman Ivor Wallace Richard Belbin

Arzoo Janaid Richard Hanson

Ashley Scrace Jenny Tibbles Rob Bullock

Brent Moya John Mellor Rohan Francis

Carl Rose John Steers Rugayyah Fatimah Saddiq

Caroline Harris Kate Atkinson Saleema Imam

Carrie Hedderwick Kamalbir Singh Sandra Heilberg

Catherine Brown Kath Swinney Sara Burkinshaw

Cecelia Vincent Keith Farnsworth Sarah Finnegan

Charlie Sellings Laura Moya Sarah Greene

Chetna Patel Laura Pearce Serish Bibi

Chris Blythe Lauren Merryweather Sharon Buttery

Christina White Leonie Kapadia Shima Nazir

Christine Steers Linda Keane Smaira Sadique

Claire Shaw Lisa Harrison-Winfindale Sophie Mei

Colombine Neal Liz Smith Sylvia Reaney

Delroy Galloway Lydia Flanagan Tahira Khan

Derrick Okrah Marion Graham Tim Neal

Diana Mohammed Martin Currie Usha Blackham

Diane Hameed Maxwell Ayamba Val Ellis

Douglas Johnson Michelle Cook Vivien Urwodhi

Elizabeth Shaw Mick Ashman Zia Khan

Emma Msigiti Mohamed Bashe

Farah Mrs Stroud

Firas Najah Muhammed Ahmed

Fran Belbin Muneebah Waheed

### Appendix B - Organisations supported

Organisations and projects supported

76th Sheffield Scout Group

205th St Catherine's Scout Group

Abbeyfield Park Multicultural Festival

Agewell Craft Group

All Saints Youth Club

Arundel Street Project

**ASSIST** 

'The Big Bang' African Drummers

Black Card

British Trust for Conservation Volunteers

Brushes Busy Kids Group

Burngreave After-School Study Support

Burngreave Ashram

Burngreave Community Action Forum

Burngreave Community Craft Association

Burngreave Garden Share Project

Burngreave Promenade Players

Caribbean Health & Well-Being Group

Carwood TARA

Christ Church Pitsmoor

COMAC Bicycle Repair Project

Crescent Community Centre Playgroup

The Crescent Craft Group

Defend Council Housing

Disasters Emergency Committee

Earl Marshall Juniors FC

Ellesmere Children's Centre

Ellesmere Youth Project

Firshill & Pitsmoor History Group

Firshill Craft Group

Firshill TARA

First Start

Firth Park Festival Group

Friends of Burngreave Cemetery

Friends of Devon Gardens

Friends of Firshill School

Friends of Firth Park

Friends of Parkwood Springs

Gen R8 Youth Group

Green City Action

Grimesthorpe Community Gardens Group

Hadfield Institute

Health Champions Project

High Flyers Youth Group

Hindu Samaj

Holtwood Action Group

**Hucklow Nursery** 

Knit & Natter

Launchpad

Muslim Women's Voices Network

NHS Healthier Communities Programme

Osgathorpe Park Pavilion Youth Club

Outreach Improvement Project

Pakistani Advice & Community Assoc.

Parkwood Academy

Pitsmoor Adventure Playground

Pitsmoor CAB

Pitsmoor Dental Health Centre

Pitsmoor Lunch Club

Pitsmoor Surgery

Reach High 2

Right Here Sheffield Partnership

The Rock Christian Centre

**SACMHA** 

SAGE Green Fingers

St Peter's Church Ellesmere

Sameem Hallam Society

School for Vegetables Project

Sheffield Anti-Cuts Alliance

Romano lilo Dancers

Sheffield Health Trainers

Sheffield Wildlife Trust

Sheffield Young Carers VOYCE Project

**SHIFT** 

Shiloh Church Gospel Choir

Sistahood BME Young Women's Forum

**SOLID Support Group** 

South Yorkshire Safer Roads Partnership

S.P.A.C.E.S. North

Streetworx

Verdon Recreation Centre

WATOTO Pre-School

Welcome Residents' Group

Wensley TARA

Whiteways Community Learning Group

Yemeni Community Association

**Local Businesses** 

The Accident People

Affordable Furnishings

Albert Winter & Peter Dearden Accountants

Alliance Care

Arwa Relaxation Therapy

Aswaaq Zain Clothing

Cassy's Salon

Chaman Restaurant

Corporate Roadside Rescue

Firshill Glade Shop

Fir Vale Pharmacy

Global Immigration

Infinity Financial Services

Irwin Mitchell Solicitors

Kebabish Grill Bar (Fir Vale)

**NSM Driving School** 

Page Hall Autos

Pitsmoor Convenience Store

Prime Pizza

Rainbow's End

Sheffield Academy Of Martial Arts

Tasties Original

Tesco

Universal Pizza & Burgers

Wicker Pharmacy

Williams Marketing

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